



## How to check if your 10.10 (Yosemite) was installed correctly

When downloading a new OS you should always do this wired from your computer directly to your computer. Do not do this using wireless Internet. We have found that most people with OS and booting problems have done this using a wireless method. The download is over 5GB and any glitch in the download may not rear its ugly head until months later. Here is an easy way to check if your install was successful.

Turn the computer on and hold down the Option key. This will bring up a picture of 2 hard drives. Your hard drive and a recovery hard drive that should have been installed by the OS. If you only see 1 drive, then backup your computer using Time Machine and bring in your MAC to have us re-do your operating system. We will have to erase the drive and re-install a new OS and Recovery Drive. You can then use your Time Machine Backup to restore your Applications and Data.



Also \*\*\* When you install 10.10 or newer it will ask you if you want FILE VAULT installed. Uncheck this, you probably don't need Military encryption and it has its drawbacks when a problem occurs and may make your data un-accessible.

700 March Rd. Kanata, ON K2K 2V9 613-836-4504



Concepts Service Bulletin